

Relax—it's under control

The Proactive way to Manage Technology Systems

Proactive, Flexible, Affordable and Managed.

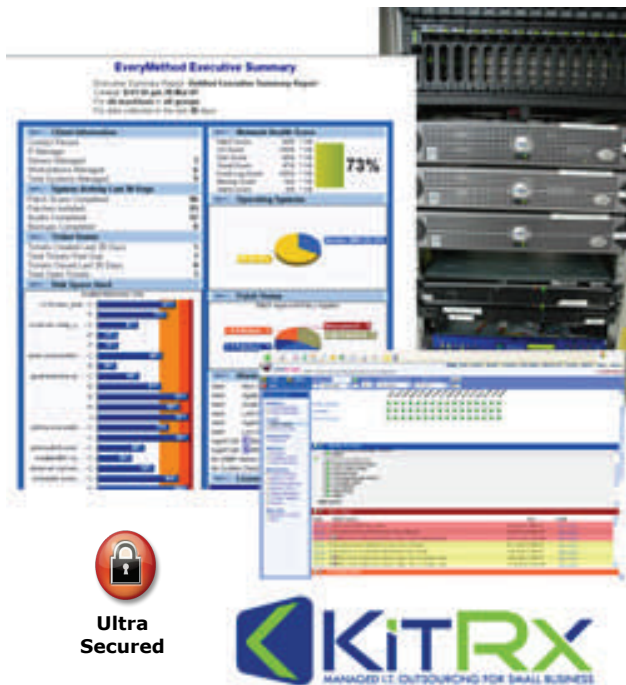
KitRx by EveryMethod is an efficient and cost effective method to manage your complex IT needs. KitRx was developed to assist small and midsize businesses who are constantly challenged by the task of managing the demands of growing their business while coping with continuous technology challenges.

At EveryMethod we have always focused hard on keeping your systems operational and available so that you can focus your efforts on the demands of growing your business, managing costs and increasing revenues. We want to help you realize the productivity gains and ROI you have been expecting from your computer systems.

KitRx consists of various service level offerings that provide affordable proactive IT management and support to growing businesses. Utilizing our unique framework for providing managed IT services, KitRx provides a range of proactive services to keep your computer systems up and running and your people and business productive.

KitRx is about consistency

Consistency creates reliability and renders no surprise expenditures or billings. How many times have you received a bill that you couldn't start to determine if it was justified?



Which is why our managed IT services utilize a series of "Best Practices" that we have developed over our years of experience.

Best practices for activities such as:

- Spyware Protection and Removal
- Virus Protection
- Disk Drive Analysis
- Security Patch Management/Updating
- Application Usage
- System Auditing
- Backup and Disaster Recovery
- User Policy Enforcement
- Remote Access

Prevention is Better than Cure

Businesses experiencing technology problems usually call an engineer on-site to rectify the problem. If this happens regularly, business owners and managers come to believe that their systems are being looked after. What many people don't realize is that when a request is made for an engineer to fix a problem, that's usually all they do. KitRx tells a different story.

- 1) Prevents problems from occurring in the first place.
- 2) Ensures that if problems do occur, the consequences are limited when responded to in a timely manner—even onsite.

By utilizing technology, daily, weekly and monthly IT tasks can be automated and scheduled to ensure all tasks are completed and reported consistently without fail. As the tasks run, valuable data is gathered to spot trends and patterns which can be used to plan system changes or enhancements. This reduces or eliminates any impact on the business.

Proactive managed services eliminate the scenario of calling and waiting for the "computer guy". Potential issues and problems are prevented. Systems and people remain productive and working. In the case where problems do occur, response times can often be within minutes.

THE RIGHT PROGRAM



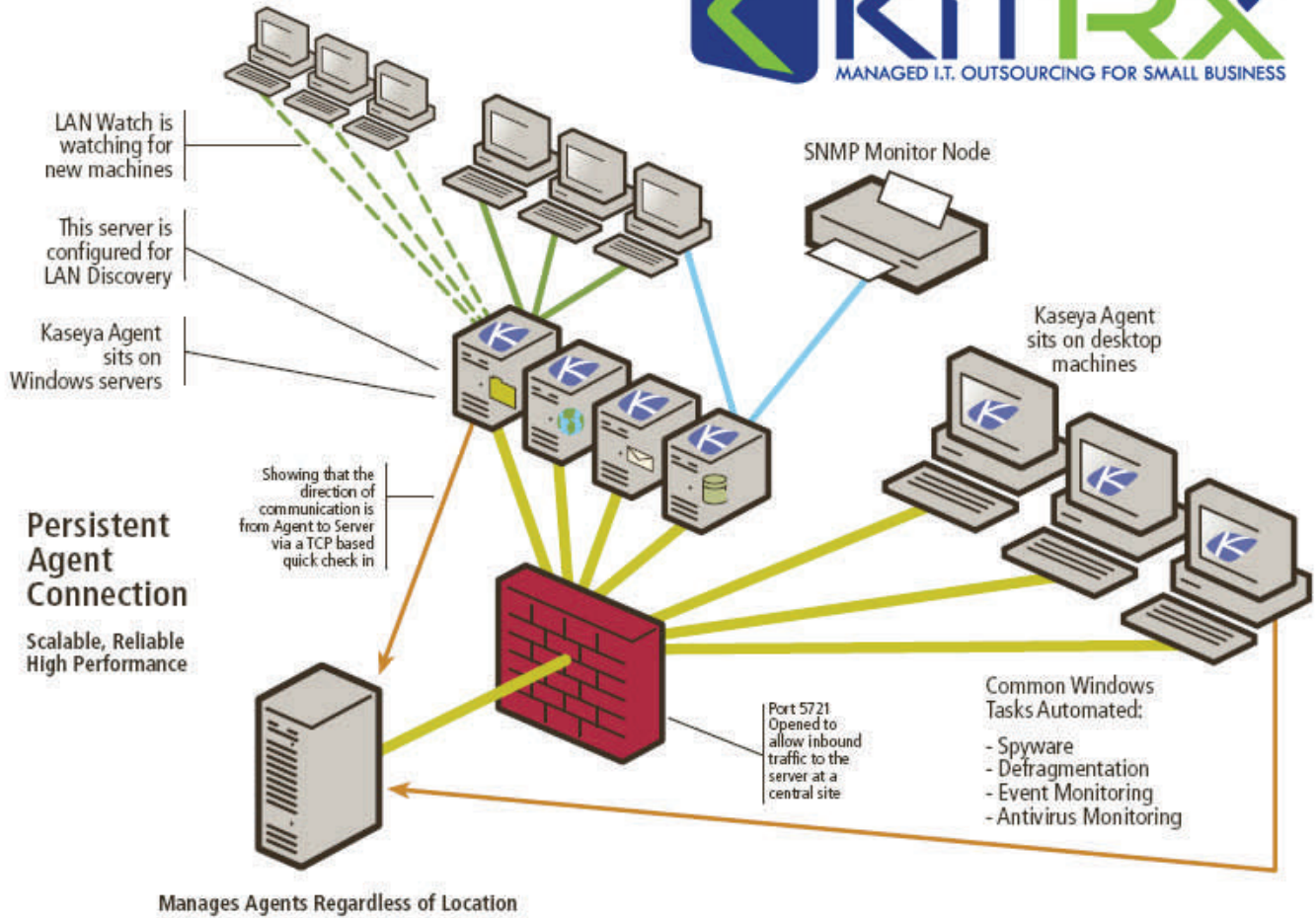
Choosing a managed service program that is right for your business is easy. KitRx provides two simple maintenance plans that are designed to meet your PC & Server needs, including on-site support. That's why our managed IT services utilize a series of "Best Practices" we have developed over our years of experience.

Best practices for activities such as:

PROGRAM MATRIX

PROGRAMS				
	Desktop Systems	Desktop Advantage	Desktop Advantage +	Server Advantage +
System Alert Response	✓	✓	✓	✓
Update & Patch Management	✓	✓	✓	✓
System Event Log Monitoring	✓	✓	✓	✓
Virus Definition Management	✓	✓	✓	✓
Daily System Audits	✓	✓	✓	✓
End User Support Portal	✓	✓	✓	✓
Monthly Management Reports	✓	✓	✓	✓
Application Deployment		✓	✓	
Application Change Management		✓	✓	✓
Hardware Change Management		✓	✓	✓
Security Monitoring		✓	✓	✓
Spyware Removal and Management		✓	✓	✓
Bandwidth Usage Tracking		✓	✓	✓
Asset Management		✓	✓	✓
Report Generation		✓	✓	✓
Remote Management		✓	✓	✓
End User Remote Control			✓	
Desktop Policy Enforcement			✓	✓
Backup and Disaster Recovery			✓	✓
Firmware Management				✓

SYSTEM ARCHITECTURE



When Task is scheduled the Agent grabs the task and executes without needing firewall ports open

PROGRAM PRICING

Program Pricing	Monthly Rate			
Program	Up to 5	6-50	51-100	100+
Desktop Systems	\$250	\$50/Desktop	\$40/Desktop	\$call
Desktop Systems +	\$325	\$65/Desktop	\$55/Desktop	\$call
Desktop Advantage +	\$375	\$75/Desktop	\$65/Desktop	\$call
Server Advantage +	\$250/Server	\$200/Server		
Network Attached Storage	\$95/NAS	\$25/NAS		

- All Desktops and Servers in any given environment must be under KitRx management

Desktop Systems

From \$50/Desktop

Desktop System Program features include:

Services Included	
Update & Patch Management: Updates and Patches are designed to fix problems (such as bugs & graphics) and improve the usability and performance of desktop computers & servers. Constant monitoring of system ensures that you have all the necessary updates, preventing problems before they occur.	Incl.
System & Event Log Monitoring: KitRx will remotely monitor your Windows system event logs, application event logs and security event logs and assign a standard set of alerts to your needs	Incl.
Monthly Management Reports: A comprehensive set of status and situational reports providing system activity, patch status, ticketing history, alarm history and much more in a graphical easy to read format.	Incl.
System Maintenance: KitRx provides all the necessary maintenance to all your systems such as temporary file cleanup; hard drive defragging, virus scans and updates, Spyware scans, backup verifications and much more	Incl.
Virus Definition Management: Today's Viruses can take advantage of network services to spread their infections (Internet, email and network file-sharing) as well as taking advantage of removable mediums like floppy disks, CD's and USB drives. Your system will be monitored and have the latest virus definition available installed and running.	Incl.
Daily System Audits: Daily system-wide technical assessments including monitoring and reporting of changes to files and settings to the system, as well as security vulnerability scans, reviewing application and operating system access controls and physical access to the system.	Incl.
End-User Support Portal: User access to KitRx engineers and other features. Built-in online chat for support.	Incl.
Remote management: With the ability to remotely connect to all KitRx managed systems you vastly improve the response times to you issues. KitRx remote technology is secured by 256 bit RC4 rolling encryption, which is more secure than most online banking technologies.	Incl.

One time \$25 setup fee per PC required

* Minimum 5 desktops

Desktop Advantage

From \$65/Desktop*

Desktop Advantage Program features include:

Services Included	Price
Update & Patch Management: Updates and Patches are designed to fix problems (such as bugs & graphics) and improve the usability and performance of desktop computers & servers. Constant monitoring of system ensures that you have all the necessary updates, preventing problems before they occur.	Incl.
System & Event Log Monitoring: KitRx will remotely monitor your Windows system event logs, application event logs and security event logs and assign a standard set of alerts to your needs	Incl.
Virus Definition Management: Today's Virus' can take advantage of network services to spread their infections (Internet, email and network file-sharing) as well as taking advantage of removable mediums like floppy disks, CD's and USB drives. Your system will be monitored and have the latest virus definition available installed and running.	Incl.
Daily System Audits: Daily system-wide technical assessments including monitoring and reporting of changes to files and settings to the system, as well as security vulnerability scans, reviewing application and operating system access controls and physical access to the system.	Incl.
End-User Support Portal: User access to KitRx engineers and other features. Built-in online chat for support.	Incl.
Monthly Management Reports: A comprehensive set of status and situational reports providing system activity, patch status, ticketing history, alarm history and much more in a graphical easy to read format.	Incl.
System Maintenance: KitRx provides all the necessary maintenance to all your systems such as temporary file cleanup; hard drive defragging, virus scans and updates, Spyware scans, backup verifications and much more	Incl.
Application Deployment: New client Software installs can identify potential areas of concern and allows you to protect your system integrity. Files and applications can be automatically removed or restricted on demand.	Incl.
Hardware Change Management: Unauthorized hardware modifications can reduce the reliability of your systems by conflicting with existing hardware.	Incl.
Security Monitoring: KitRx provides real-time monitoring of your security logs, preventing unauthorized and illegal activities such as multiple logon attempts, attempts at exploitation, foreign devices or systems attached to your network, writeable drives or USB keys and much more.	Incl.
Spyware Removal & Management: Nightly managed anti-Spyware scans with automated cleans and reports	Incl.
Bandwidth Usage Tracking: Network Protection allows you to monitor and control access on a per application and per machine basis. You can use it to collect bandwidth utilization consumed by each managed machine on your network.	Incl.
Asset Management: Keep a detailed record of all system assets.	Incl.
Report Generation: Generate your own custom reports as needed. Comprehensive integrated management and operational reports, customizable and always available. View online or export to HTML, Word or Excel.	Incl.
Remote Management: With the ability to remotely connect to all KitRx managed systems you vastly improve the response times to you issues. KitRx remote technology is secured by 256 bit RC4 rolling encryption, which is more secure than most online banking technologies.	Incl.

One time \$25 setup fee per PC required

* Minimum 5 desktops

Desktop Advantage +

From \$75/Desktop*

Desktop Advantage + Program features include:

Services Included	Price
Update & Patch Management: Updates and Patches are designed to fix problems (such as bugs & graphics) and improve the usability and performance of desktop computers & servers. Constant monitoring of system ensures that you have all the necessary updates, preventing problems before they occur.	Incl.
System & Event Log Monitoring: KitRx will remotely monitor your Windows system event logs, application event logs and security event logs and assign a standard set of alerts to your needs	Incl.
Virus Definition Management: Today's Viruses can take advantage of network services to spread their infections (Internet, email and network file-sharing) as well as removable mediums like floppy disks, CD's and USB drives. Your system will be monitored and have the latest virus definition available installed and running.	Incl.
Daily System Audits: Daily system-wide technical assessments including monitoring and reporting of changes to files and settings to the system, as well as security vulnerability scans, reviewing application and operating system access controls and physical access to the system.	Incl.
Monthly Management Reports: A comprehensive set of status and situational reports providing system activity, patch status, ticketing history, alarm history and much more in a graphical easy to read format.	Incl.
System Maintenance: KitRx provides all the necessary maintenance to all your systems such as temporary file cleanup; hard drive defragging, virus scans and updates, Spyware scans, backup verifications and much more	Incl.
Desktop Policy Enforcement: KitRx automates the enforcement client driven policies which further secures your systems and is more efficient than polled domain-bound solutions.	Incl.
Backup & Disaster Recovery: Daily full image server snapshots allow for real-time file and volume restores. KitRx stores copies of images on a LAN based local Network attached storage device which is easily retrieved as needed.	Incl.
Application Deployment: New client Software installs can identify potential areas of concern and allows you to protect your system integrity. Files and applications can be automatically removed or restricted on demand.	Incl.
Hardware Change Management: Unauthorized hardware modifications can reduce the reliability of your systems by conflicting with existing hardware.	Incl.
Security Monitoring: KitRx provides real-time monitoring of your security logs, preventing unauthorized and illegal activities such as multiple logon attempts, attempts at exploitation, foreign devices or systems attached to your network, writeable drives or USB keys and much more.	Incl.
Spyware Removal & Management: Nightly managed anti-Spyware scans with automated cleans and reports	Incl.
Bandwidth Usage Tracking: Network Protection allows you to monitor and control access on a per application and per machine basis. You can use it to collect bandwidth utilization consumed by each managed machine on your network.	Incl.
Asset Management: Keep a detailed record of all system assets.	Incl.
Report Generation: Generate your own custom reports as needed. Comprehensive integrated management and operational reports, customizable and always available. View online or export to HTML, Word or Excel.	Incl.
Remote Management: With the ability to remotely connect to all KitRx managed systems you vastly improve the response times to you issues. KitRx remote technology is secured by 256 bit RC4 rolling encryption, which is more secure than most online banking technologies.	Incl.
Desktop Policy Enforcement: KitRx automates the enforcement client driven policies which further secures your systems and servers and is more efficient than polled domain-bound solutions.	Incl.
Backup & Disaster Recovery: Daily full image server snapshots allow for real-time file and volume restores. KitRx stores copies of images on a LAN based local Network attached storage device which is easily retrieved as needed.	Incl.

One time \$25 setup fee per PC required

* Minimum 5 desktops

Server Advantage +

From \$250/Server

Servers are more powerful and reliable computers with specialized hardware that provide many important functions on the business network. These are the heart and soul of your computing environment, enabling all the security needs of the network including file and resource access and sharing. The server manages much of the external and internal Internet access and protection, Spyware and virus protection, email storage and retrieval, backup automation, file storage, remote access and much more. It cannot be ignored in the belief that it will run forever without maintenance and without clear real-time access visibility for your IT provider. Traditional maintenance and reactive support was haphazard and inconsistent providing positive but somewhat limited results. KitRx provides all you would need to maintain your server in tip-top operating performance. It's a must-have for all small and large networked environments.

System includes the following features:

Services Included	Price
Update & Patch Management: Updates and Patches are designed to fix problems (such as bugs & graphics) and improve the usability and performance of desktop computers & servers. Constant monitoring of your systems status ensures that you have all the necessary updates, preventing problems before they occur.	Incl.
System & Event Log Monitoring: KitRx will remotely monitor your Windows system event logs, application event logs and security event logs and assign a standard set of alerts to your needs	Incl.
Virus Definition Management: Today's Viruses can take advantage of network services to spread their infections (Internet, email and network file-sharing) as well as removable mediums like floppy disks, CD's and USB drives. Your system will be monitored and have the latest virus definition available installed and running.	Incl.
Daily System Audits: Daily system-wide technical assessments including monitoring and reporting of changes to files and settings to the system, as well as security vulnerability scans, reviewing application and operating system access controls and physical access to the system.	Incl.
End-User Support Portal: User access to KitRx engineers and other features. Built-in online chat for support.	Incl.
Monthly Management Reports: A comprehensive set of status and situational reports providing system activity, patch status, ticketing history, alarm history and much more in a graphical easy to read format.	Incl.
Application Change Management: New client Software installs can identify potential areas of concern and allows you to protect your system integrity. Files and applications can be automatically removed or restricted on demand.	Incl.
Hardware Change Management: Unauthorized hardware modifications can reduce the reliability of your systems by conflicting with existing hardware.	Incl.
Security Monitoring: KitRx provides real-time monitoring of your security logs, preventing unauthorized and illegal activities such as multiple logon attempts, attempts at exploitation, foreign devices or systems attached to your network, writeable drives or USB keys and much more.	Incl.
Spyware Removal & Management: Nightly managed anti-Spyware scans with automated cleans and reports	Incl.
Bandwidth Usage Tracking: Network Protection allows you to monitor and control access on a per application and per machine basis. You can use it to collect bandwidth utilization consumed by each managed machine on your network.	Incl.
Asset Management: Keep a detailed record of all system assets.	Incl.
Report Generation: Generate your own custom reports as needed. Comprehensive integrated management and operational reports, customizable and always available. View online or export to HTML, Word or Excel.	Incl.
Remote Management: With the ability to remotely connect to all KitRx managed systems you vastly improve the response times to you issues. KitRx remote technology is secured by 256 bit RC4 rolling encryption, which is more secure than most online banking technologies.	Incl.
Desktop Policy Enforcement: KitRx automates the enforcement client driven policies which further secures your systems and servers and is more efficient than polled domain-bound solutions.	Incl.
Backup & Disaster Recovery: Daily full image server snapshots allow for real-time file and volume restores. KitRx stores copies of images on a LAN based local Network attached storage device which is easily retrieved as needed.	Optional*

*Additional \$50/month per server requires local storage capacity on separate network device